

## **GUEST GUIDELINES**

Make the most of your stay by following these required guidelines from Buckhorn!

## At Camp

Buckhorn staff and guests can work together to provide everyone with a safe and enjoyable outdoor experience during these difficult times. Various health and safety measures are designed to cover everything from hand washing, cleaning, and other needed procedures in correlation to WHO and CDC recommendations. Face masks and social distancing are required when interacting with any Buckhorn staff member.

**Hand Washing:** Proper and frequent hand washing is vital to help combat the spread of viruses. We have signage and training to help keep the importance of this simple process in front of guests and staff.

**Lodging:** Guests will be staying in our rustic-style cabins, with one family per cabin. We are only booking 5 cabins during each available week, and families will be hosted in alternating cabins to maximize space and social distance. Please do not visit other families or other cabins during your stay! We are also increasing cleaning and disinfecting protocols after guests depart.

**Public Spaces:** While guests will be staying primarily in their own spaces, our staff have increased the frequency of cleaning and disinfecting in public spaces, including recreational areas. We will be following the mandate of 10 people or less in public spaces. We have also altered check-in procedures to limit hand-to-hand interaction and indoor gathering.

**Ongoing Training:** In addition to training on housekeeping and hygiene protocols, we are updating and providing resources and training as new processes and procedures are needed.

If you or a family member has been sick or is showing signs of sickness, you must reschedule or cancel your trip. Buckhorn Camp reserves the right to turn away any family showing signs of illness to protect its staff and other guests